



Loraas Disposal Policy for *Streets* where cart pickup was missed

- 1- **MONDAY COLLECTIONS** – In the event that your street is missed, please report it to Loraas Disposal by calling 306-242-2300 or by emailing customercare@loraas.ca.

They will then verify whether your street was missed and determine why it was missed. If the street was missed due to their error, they will return on FRIDAY. Please ensure that it is out by 7:00 am and that the lid is closed all the way.

- 2- **FRIDAY COLLECTIONS** – In the event that your street is missed, please report it to Loraas Disposal by calling 306-242-2300 or by emailing customercare@loraas.ca.

They will then verify whether your street was missed and will determine why it was missed. If the street was missed due to their error, they will return on TUESDAY. Please ensure that it is out by 7:00 am and that the lid is closed all the way.

Be aware, the above does NOT include carts that are not tipped due to being overfilled, carts that are not accessible or carts that are not out by 7:00 AM.